

DESCARTES FORWARDER ENTERPRISE & ONEVIEW™

Web Tracking

**Descartes Forwarder Enterprise & OneView™ Version 1801-1803
2018**

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Introduction

Descartes Forwarder Enterprise & OneView solutions have the capability of tracking client shipments via the Internet. Through a link, <http://track.ies.descartes.com>, on your Web site to ours, your customers are able to locate shipment status, print documents, update information and request bookings. In order to take advantage of this service, please contact IES and speak to our knowledgeable sales staff.

Accessing & Using Web Tracking

To access Web Tracking, open a Web browser (i.e. Microsoft Internet Explorer, Google Chrome, Mozilla Firefox, etc.) and log onto <http://track.ies.descartes.com>. This will open the Login screen:

The login screen is provided for security and customization. Each Web Tracking customer is given a three-digit number code for logging into the system. When logging in, the client merely enters the three-digit number plus the Client ID from the Forwarder Enterprise & OneView database (for example: 444SHIPPER). The three-digit code does not change for each client. This login name is also used as the password, but can be edited later for security.

Once the login and password are entered, click the Login button. The client will then be taken to the main Web Tracking search screen:

This Web Tracking screen can be customized depending on the customer's preferences. A company logo, company colors and welcome message can replace the default branding shown above.

Tracking Shipments

The main Web Tracking page allows users to search shipments separately from equipment or order numbers. Search capabilities have been expanded and separated rather than grouped into one multi-purpose search engine. When first logging into Web Tracking, the main screen defaults to the Shipment search filter. To search for a particular shipment, enter the search criteria within the first tab:

Search » Shipment

Search Options

Search by: File #
Value: 123456

Date Type: ETA
Dates From: 04/01/2014
Dates To: 05/19/2014

Shipper:
Commodity:
Consignee:
Carrier:

Reference:
Origin:
Country:
Destination:
Country:

Module: All
Status: -- Requires Module --
Layout: CHB TEST
Max Records: 1000 (DEFAULT)
Output: Browse

Date Formats: 01/10/2010 | 01-10-2010 | 01.10.2010

Search Shipment(s)

Clear Search Parameters

The Shipment Search screen allows users to search by different reference numbers (i.e. File Number, Master Bill, House Bill, P.O. Number, etc.). The user can enter a specific date range, filter by module (Import, Ocean Export, etc.) or search for a certain shipper, commodity, or consignee. Sort and layout options give flexibility on data presentation. When finished entering any desired search filters, click the "Search Shipment(s)" button.

Once the search results appear, the user is given a listing of all files pertaining to the search criteria entered.

Search Results

Generate Excel Report

File Num	ETA	File Type	Port Of Load	ETD	Port Of Discharge	Conveyance	Status Code	Action
ACTIMP	05-02-14	Shipment		05-01-14				Update Status
TEST FILE 123	02-15-14	Shipment	DAC	01-30-14	AGUADULCE, PA,	DEPPE TEXAS 123VOY		Update Status
DANNEWTEST1	07-15-13	Shipment		06-27-13		DEPPE TEXAS FSD		Update Status

The client can access a specific shipment by clicking the link in the Reference Number column. When the link is clicked, the shipment details can be viewed.

Drill Down » Shipment » File # TEST FILE 123 » General Info [« Back](#)

• General Info • **Contents** • Status • Purchase Order • Documents • References

Mode: Ocean Import | Status: N/A | Latest Event: N/A

References:	Dates:	Places:	Quantities:
File #: TEST FILE 123	Cargo Rec'd Date:	Place of Receipt:	Commodity:
Master #: TEST MBL	Sailed/Fit. Est. Date: 01-30-14	Port/Airport of Load: DHAKA, BD,	Pieces: 0
House #: TEST HBL	Actual Depart. Date: -	Port/Airport of Dischrg.: AGUADULCE, PA,	Packages/Units: 0
Forwarder Ref#:	Port/Airport ETA: 02-15-14	Place of Delivery: BRAKE, DE,	Kgs: 0.00
Broker Ref#:	Actual Arrival Date: -	Cargo Location:	Lbs: 0.00
Customs Entry#:	Cleared:	OBL Required: YES	CBM: 0.000
Customer Ref#: CUST REFERENCE 123	Last Free Day:	Delivery Address:	CFT: 0.00
Inbond#:	Expected G.O. Date: 03-03-14		
Carrier: CARRIER 2	Inland ETA: 02-16-14		
Entry Type:	Door ETA: -		
Vessel/Voyage: DEPPE TEXAS 123VOY			
Account:	Shipper:	Consignee:	Notify:
B&F SHOES INC 557 FULTON STREET RAMSEY, NJ 07446-	M & J CONTAINERS , 114340000 -	IAC INDIAN-	NAAS SEAN@IESLTD.COM/JFK INT'L AIRPORT BUILDING 86 91748-

From here, the user is able to view container information, check status and print documents. If the shipment has containers associated, the user can click the "Contents" tab (circled in red in the illustration above) to view detailed container information.

Drill Down » Shipment » File # DANNEWTEST1 » Container Contents [« Back](#)

• General Info • **Contents** • Status • Purchase Order • Documents • References

Container	Size/Type	Seal 1	Seal 2	Seal 3	Pieces	Pckg	Lbs	Kgs	CFT	CBM
KKFU7170352	40				46	0	789.000	357.890	123.0000	3.4830

Event Information

Event	Date	Time	Container	Place	Comment
Completed Unloading at Delivery Location	06-27-14	10:21	KKFU7170352		TEST
On-Hire Container	06-17-13	10:24	KKFU7170352		
Arrived at Customs	06-17-13	10:24	KKFU7170352		
Pick-up Appointment Secured	06-17-13	10:23	KKFU7170352	ARDAL, NO,	
Departed Terminal Location	06-17-13	10:23	KKFU7170352	ALCAN, US, AK	
Loaded on Rail	06-17-13	10:23	KKFU7170352	AIRWAY HEIGHTS, US, WA	
Empty Committed	06-17-13	10:22	KKFU7170352	AIKEN, US, SC	
Shipment Has Been Reconsigned	06-17-13	10:22	KKFU7170352		
Departed Pickup Location	06-17-13	10:22	KKFU7170352	ABINGDON, US, VA	
Attempted Delivery	06-17-13	10:22	KKFU7170352	AALBORG, DE,	
Loaded on Truck	06-17-13	10:21	KKFU7170352		

Container Cargo Information

Pieces	Piece Type	Packages	Description	Lbs	Kgs	CFT	CBM
46	PIECE	0	TEXTILES	789.000	357.890	123.0000	3.4830

The "Contents" screen shows a general summary of all containers on that particular file as well as completed events linked to the contents/containers. To view more detailed container information, users can click the container number (circled in red in the illustration above).

Drill Down » Container Number » KKFU7170352 « Back

• Contents • Purchase Order • SKU • **Inv Track**

Container Contents

File #	Master Bill	House Bill	Vessel	Voyage	Pckgs.	POL	ETD	POD	ETA
DANNEWTEST1	DANNEWTEST		DEPPE TEXAS	FSD	0		06-27-13		07-15-13

Associated Parties

Account	Shipper	Consignee	Notify
D&F PRINT SERVICES 560 WINDY POINT DR. GLENDALE HTS, IL 601390000	B&F SHOES INC 557 FULTON STREET RAMSEY, NJ 07446	B&F SHOES INC 557 FULTON STREET RAMSEY, NJ 07446	

Container Details

Size/Type	Seal 1	Seal 2	Seal 3	Pcs.	Pckgs.	Lbs.	Kgs.	CFT	CBM
40				46	0	789.000	357.890	123.0000	3.4830

Details of the file's container and commodity information appear. As with the previous screens covered, users are able to print this information by clicking the "Print" icon on their web browser. To return to the file details, click on the "File #" link (circled in red above).

Other view screens are available to provide more information on the shipment as well. The "Status", "Purchase Order" and "References" tabs provide other details of the shipment.

• General Info • Contents • **Status** • Purchase Order • Documents • References

Container	Size/Type	Seal	Pieces	Packages	Lbs	Kgs	CFT	CBM
KKFU7170352	40		46	0	789.000	357.890	123.0000	3.4830

Event	Date	Time	Container	Place	Comment
D - Completed Unloading at Delivery Location	2014-06-27	10:21	KKFU7170352		TEST
ON - On-Hire Container	2013-06-17	10:24	KKFU7170352		
K - Arrived at Customs	2013-06-17	10:24	KKFU7170352		
XA - Pick-up Appointment Secured	2013-06-17	10:23	KKFU7170352	NOAAN	
P - Departed Terminal Location	2013-06-17	10:23	KKFU7170352	ALCAN AK	
AL - Loaded on Rail	2013-06-17	10:23	KKFU7170352	AIRWAY WA	
MT - Empty Committed	2013-06-17	10:22	KKFU7170352	AIKEN SC	
AI - Shipment Has Been Reassigned	2013-06-17	10:22	KKFU7170352		
AF - Departed Pickup Location	2013-06-17	10:22	KKFU7170352	ABINGDON	
AH - Attempted Delivery	2013-06-17	10:22	KKFU7170352	DKAAL	
AM - Loaded on Truck	2013-06-17	10:21	KKFU7170352		

• General Info • Contents • Status • **Purchase Order** • Documents • References

P.O. Shipment Information

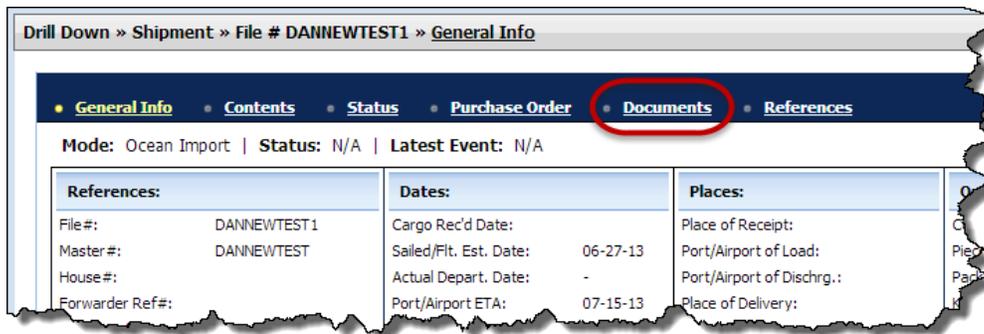
PO#	Supplier	Inl.Freight	Inl.Carrier	Inv.#	Inv.Date	Inv.Amt	Part#	Qty	SN	Gross Weight	Vol.Weight	Case#
PONUMBER1	SUP COMMENT	\$456.00	INLAND CARRIER	INVOICENUMBER1	2014-05-15	456.00	PARTNUMBER1	1	SERIAL NUMBER	456.000	233.000	CASENUM1
PONUMBER2		\$546.00	INLAND2	INVOICENUMBER2	2014-05-16	423.00	PARTNUMBER2	21	SERIAL NUMBER2	3213.000	46.000	CASENUM2

• General Info • Contents • Status • Purchase Order • Documents • **References**

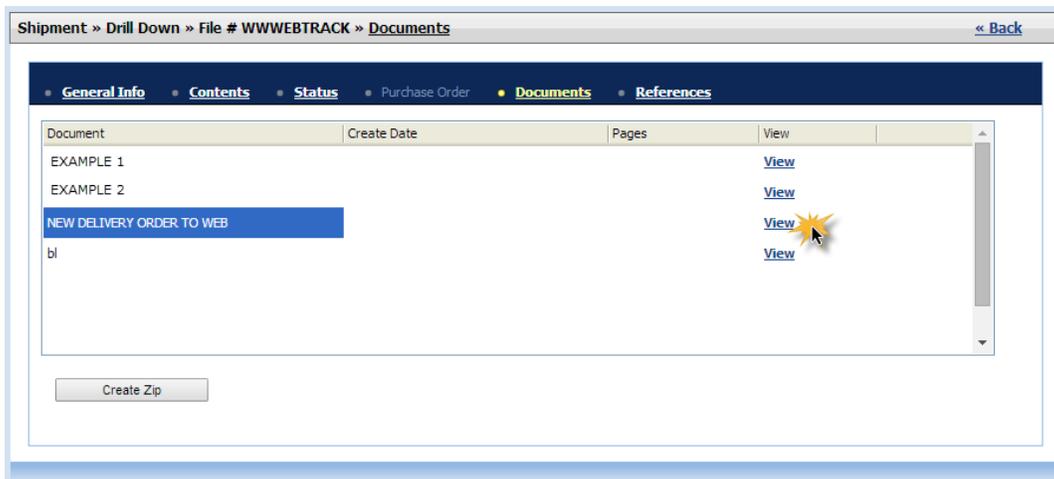
Code	Description	Value
CI	Customer Invoice Number	INVOICENUMBER1
CI	Customer Invoice Number	INVOICENUMBER2
CR	Customer Reference	DANCUSTREF
PN	Part Number	PARTNUMBER1 DESCRIPTION
PN	Part Number	PARTNUMBER1 DESCRIPTION
PN	Part Number	PARTNUMBER2 DESCRIPTION2
PN	Part Number	PARTNUMBER2 DESCRIPTION2

Printing & Viewing Shipment Related Documents

The Client can print documents from the Shipment Detail screen by clicking the Documents tab from the Shipment screen.



Keep in mind that in order to print documents in Web Tracking, the client must have Adobe Acrobat Reader installed on their computer.



After clicking on the Documents tab, the user is given an option to print available documents (according to Truvis imaging permissions) from a convenient list. Once a document is selected, the user can click the View link to display the document. When the client clicks on the View button, Adobe Acrobat Reader is automatically launched and the document (i.e. Air Waybill, B/L, etc.) is displayed on the screen.

COMPANY: DDDDDDDDDDDDDDDDDDD
SSSSS

DATE: 07/17/12 OUR REF. NO./BOOKER REF: WWWETRACK

Delivery Order
13

BL OR AWB NO.	VESSEL NAME	CARRIER	FLIGHT/VOYAGE #	PORT OF UNLOADING
WWWETRACK	AAJ	M&JCONTA		
	ETA	LAST FREE DAY	LOCAL DELIVERY OR TRANSFER BY (DELIVERY ORDER ISSUED TO)	
IT #	HAIR #	ENTRY NO.	CUST. REF. NO.	

SHIP FROM: DDDDDDDDDDDDDDDDDDD
SSSSS
US
Contact: DDDDDDDDDDDDDDDDDDD

DELIVER TO: RETURN TO:

Special Instructions: Remarks: Booking # WWWETRACK

NO. OF PKGS.	DESCRIPTION OF ARTICLES, SPECIAL MARKS & EXCEPTIONS	WEIGHT	DO NOT USE
4	VEHICLE VIN:GGGGGGGGGGGGGGGGGG Title Number:DDDDDD	0.00 LB 0.00 KG	
0.00	UN 12345, TEST1 TEST2 TEST3 TEST4 TEST, CLASS 1, PG III, FLASHPOINT: 8 degrees F EMERGENCY CONTACT: # Number:DDDDDD Title State:HHHHHHHHHHHHHHHH UN 12345, TEST1 TEST2 TEST3 TEST4 TEST, CLASS 1, PG III, FLASHPOINT: 8 degrees F EMERGENCY CONTACT:		

It is required that each truck be equipped with DOT Emergency Response Guidebook, and the driver has been instructed in its use. This is to certify that the above named materials are properly classified, described, packaged, marked and labeled and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

If the client has proper security permissions, they can print documents from the new tab that opens, using Adobe Reader. After printing, the client would then close the Adobe Reader browse tab to continue using Web Tracking.

Customizing Search Results View

In addition to utilizing the search fields to retrieve data, that data is able to be organized in the results view. The column headings produced in the search results can be customized to allow users to see only relevant column headings as well as re-arranging the column headings. This customized view can be created through the Admin tab.

webtracking®

Home Request **Admin** Manage Users User Activity Map Users Internal Logins ADMINISTRATOR | ? HELP | X LOGOUT

Browse Views Add/Edit Browse View(s) Manage Carriers

Admin » List of Available Browse Views

Tip: The Browse View functionality is a powerful tool that allows you to control what data can be viewed by External Users.

Current Browse Views			
Shipment Browse View	CHUCK 1	638638	Delete
Shipment Browse View	CHB TEST	638638	Delete
Shipment Browse View	CONTAINER	638638	Delete

The browse views previously created will be listed, along with options to Add/Edit Browse Views. To create a new Browse View, click "Add/Edit Browse View(s)". To update an already created Browse View, click one of the browse views listed.

Choose the Browse View type (defaults to Shipment). There are drop-down menus available to customize the browse view. Choose the module in which the browse view will be used for (Air Export, Air Import, Ocean Export, CHB, etc.). Next, choose the Detail Level in which the data will display (Shipment or Container level). Lastly, give the new layout a name and click "Save" to start creating the layout.

The new browse layout will then be available to add columns, listed with all the other browse layouts. Click the new layout to add columns.

Select the table to choose where the data will come from. The drop-down list for the tables has a lot of options to choose from. Next, select a field from the drop-down list containing information fields that will serve as the layout's column headers. Click "Add Field" to add it to the layout.

Search Results

Generate Excel Report 

File Num	ETA	File Type	Shipper	Consignee	ETD	Port Of Load	Port Of Discharge	Status Code	Action
ACTIMP	05-02-14	Shipment			05-01-14				Update Status
TEST FILE 123	02-15-14	Shipment	M & J CONTAIN...	IAC INDIAN	01-30-14	DAC	AGUADULCE, PA,		Update Status
DANNEWTEST1	07-15-13	Shipment	B&F SHOES	B&F SHOES	06-27-13				Update Status
DAN-02-40-00...	05-01-12	Shipment	M & J CONTAIN...	IMAGINATION S...	04-30-12	JFK	FCO		Update Status
WWWBTRACK	08-07-11	Shipment	ADDCONTACT4	CONSIGNEE	08-05-11	ABU DHABI, AE,	ABU ZENIMAH, EG,		Update Status
STATSAIR	04-18-11	Shipment	DPS2	CONSIGNEE	04-17-10	JFK	HKG		Update Status
SHIPPERS REF...	06-16-10	Booking	EXPORTER	IES LTD	06-16-10	5T6	5T6		Update Status

Once the search filters and layout have been chosen, the search results are able to be exported to Excel in a spreadsheet format by clicking the "Generate Excel Report" button located above the results.

	A	B	C	D	E	F	G	H	I
1	Search Parameters:								
2	Search by:	FileNumber	Value:		Date type:	Shipment	Start Date:	1/1/2010	End Date:
3	Shipper:		Commodity:		Consignee:		Pieces:		Status:
4	Origin:		Country:		Destination:		Country:		
5	Layout:	NEW TEST VIEW	Client:	ADMINISTRATOR					
6									
7	File Number	ETA	File Type	Shipper	Consignee	ETD	Port Of Load	Port Of Discharge	Status Code
8	ACTIMP	5/2/2014	Shipment			5/1/2014			
9	TEST FILE 123	2/15/2014	Shipment	M & J CONTAINERS	IAC INDIAN	1/30/2014	DAC	AGUADULCE, PA,	
10	DANNEWTEST1	7/15/2013	Shipment	B&F SHOES	B&F SHOES	6/27/2013			
11	DAN-02-40-000029A	5/1/2012	Shipment	M & J CONTAINERS	IMAGINATION SPECIALTIES	4/30/2012	JFK	FCO	
12	WWWBTRACK	8/7/2011	Shipment	ADDCONTACT4	CONSIGNEE	8/5/2011	ABU DHABI, AE,	ABU ZENIMAH, EG,	
13	STATSAIR	4/18/2011	Shipment	DPS2	CONSIGNEE	4/17/2010	JFK	HKG	
14	SHIPPERS REF COPY	6/16/2010	Booking	EXPORTER	IES LTD	6/16/2010	5T6	5T6	
15									

Conclusion

Web Tracking provides customers with an opportunity to track shipment information online, manage search layouts, and generate reports with search results. Users are able to drill down the data returned from initial searches by general shipment information, cargo information, AES ITN, and other options. Customers are also able to view any documentation that is set up through Truvis to publish online. Documents made available online can be viewed and printed.